

PRIVACY & DATA PROTECTION STATEMENT

Privacy & Data Protection Statement

At , we are committed to protecting the privacy, confidentiality, and security of personal information entrusted to us. This statement explains how we collect, use, process, store, and protect personal data in accordance with the laws of the United Republic of Tanzania, including the Personal Data Protection Act.

1. Information We Collect

We may collect personal information including:

Full names;

Phone numbers;

Email addresses;

National Identification details;

Physical address;

Employment or business information;

Financial and loan-related information;

Website usage data and device information.

2. Purpose of Data Collection

We collect and process personal data for purposes including:

Loan inquiries and applications;

Identity verification and due diligence;

Client communication and support;

Credit assessment and risk evaluation;

Compliance with legal and regulatory obligations;

Improving our services and website experience;

Marketing and promotional communication where permitted by law.

3. Consent

By submitting your information through our website or communication channels, you consent to the collection and processing of your personal data for legitimate business and regulatory purposes.

4. Data Protection & Security

We implement reasonable administrative, technical, and physical safeguards to protect personal data against:

Unauthorized access;

Loss or misuse;

Alteration or disclosure;

Cybersecurity threats and unlawful processing.

However, while we strive to maintain secure systems, no online transmission or electronic storage method is completely secure.

5. Sharing of Information

We do not sell personal data. Information may only be shared where necessary with:

Regulatory authorities;

Credit reference institutions;

Professional advisors and auditors;

Authorized service providers;

Law enforcement agencies where required by law.

6. Cookies & Website Analytics

Our website may use cookies and analytical tools to improve functionality, user experience, and website performance. Users may choose to disable cookies through their browser settings.

7. Data Retention

Personal data may be retained for as long as necessary to:

Fulfill operational and legal obligations;

Maintain regulatory compliance;

Resolve disputes and enforce agreements.

8. Your Rights

Subject to applicable law, you may request:

Access to your personal data;

Correction of inaccurate information;

Restriction of processing;

Withdrawal of consent where applicable;

Deletion of data where legally permissible.

9. Marketing Communication

We may occasionally send updates regarding our products, services, promotions, or financial opportunities. Users may opt out of marketing communication at any time.

10. Policy Updates

This Privacy & Data Protection Statement may be updated periodically to reflect operational, legal, or regulatory changes.

11. Contact Us

For privacy-related inquiries or requests, please contact:

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